

Important Network Update

NGCA DOJM Help Desk 7/18/2006

User Information Update:

CAC Logon Update:

The first phase of mandatory Smartcard logon has completed. The default setting on all workstations was set to CAC Card logon required. Beginning 24 July 2006 the NCC will begin to enforce all laptop computers to require the same setting. If your laptop does not have a CAC card reader installed and working properly, you have until the end of July to resolve this issue.

New Accounts:

The transition to CAC logon has changed the manner in which we create and provision user accounts. On 21 July 2006 the J-6 will release a new Account Application Form which will include new mandated information. Once released all previous editions of the form will be obsolete. To ensure your application is not rejected for incorrect form usage, please ensure your unit support staff are obtaining the form directly from the J-6 portal ([click here](#).)

5 Checks you should perform prior to submitting your application:

1. Applicants MUST have an AKO account and be able to logon to that account to be eligible to apply for a CA Network account
2. All Federal Employees and Military members must have a CAC card in their possession to use network resources.
3. Do not apply for a CA Account if you are deploying. Army regulations require all deployed users leverage AKO while in theater.
4. You must have a National Agency Check (NAC) coded in the Federal Database before an account can be created. In some cases users may need to resubmit to renew the NAC. For more information on NAC's please contact your Command's Security Manager.

PureEdge Viewer:

The Army has mandated PureEdge be used as the official Electronic Form generation tool. The first mandated form is the OER, effective immediately. The J-6 is preparing to remotely install this software on all government computers connected to the network. It is important that you ensure all government computers are plugged into a working network jack and powered on so they may be updated.

Due to licensing issues, Jetforms is no longer available for installation on government computers. Users of Jetforms should immediately convert to the PureEdge application upon installation as the remote uninstall of Jetforms and FormFlow 2.23 will occur in the October or early November time frame.

Put an End to Password Reset Madness:

Most users have CAC cards and are successfully logging on everyday without problems. However, only a few users are mandated for 100% CAC card logon (also known as **1C**). If you do not use Outlook Web Access (OWA) or the CNG Portal from home, you're a good candidate for **1C**.

Once you are converted to **1C**, you will never have to reset a password for your user account again. However, until a user is moved to **1C** you will be forced to reset your passwords every 45 days. We recommend everyone who can, move to **1C** today. If you would like to never reset your password again and don't use OWA or the portal from home, please email helpdesk@ca.ngb.army.mil and provide us your logon name. You will receive a confirmation email upon completion. Please

5. Check your AKO 72 hours after submission of Account Request. Once your account is created, you will be notified via AKO of its creation or reason for denial. If you do not have access to AKO, you can call any Helpdesk for assistance.

note, this status will be mandated for all users in the future. Put an end to the madness